



Customer Service Request Form

NO. CS : 101341

DATE : 12/08/25

No.27, Jalan Persiaran Industri, Bandar Sri Damansara, 52200 Kuala Lumpur, Malaysia
Tel : 603-6277 9333 Fax : 603-6277 9222 Email: enquiries@gintell.com
Customer Careline: 1800-88-6332 www.gintell.com

A. SHOW ROOM & CUSTOMER PARTICULARS

Showroom : CS HQ

Staff Code : TT445

Staff Name : Kai Jie

Customer Name : KAI JIE

Address : Jalan Tanjung Tokong, 10470 Pulau Pinang,
10470, Pulau Pinang, Pulau Pinang

HP 1 : 60-164363140

HP 2 :

Home :

Email : kaijie.teh@gintell.com

B. TYPE OF SERVICES & PRODUCT PARTICULAR

Type of Services : Door To Door

Others (if any) :

Warranty: Yes

Years of Warranty: 1

Date of Delivery: 12/08/25

SO Number: SO110110

TI Number:

Location of Purchase:

AEON ANGGUN RAWANG

Model Name: DE SPACE CARE

Model Code: GT-9922

Equipment Type: Massage Chair

Serial Number:

Colour: ROSE BLACK

C. DESCRIPTION OF SERVICES REQUEST

Category of
Complaint :

Motherboard

If others (please
indicate) :

Description of
Complaint :

Broken

Service Remarks
(For HQ) :

Issued by

Name : Kai Jie

Customer Acknowledgement

Name :